

Community Participation Policy

Saudi Industrial Development Fund

Introduction

In line with the Saudi Industrial Development Fund's commitment to promoting transparency and strengthening partnership with the community, this Community Participation Policy has been established as a governance framework to enhance engagement with stakeholders and the wider public. The policy aims to support the development of SIDF's policies, programs, and services, while contributing to the achievement of Saudi Vision 2030 objectives.

Definitions

- **Community Participation:** The process of engaging stakeholders and the community in providing feedback, insights, and development suggestions
- **Stakeholder:** Any individual or entity affected by, or benefiting from, SIDF's policies, initiatives, or services.
- **Participation Channels:** Approved communication channels used to receive opinions, feedback, and suggestions.

General Principles

- 1- **Transparency:** Providing clear and accessible information regarding initiatives, services, and policies.
- 2- **Inclusivity:** Enabling all segments of society to participate and contribute.
- 3- **Objectivity:** Reviewing and evaluating all contributions fairly and impartially.
- 4- **Privacy Protection:** Ensuring the confidentiality and protection of participants' information.



Electronic Participation Guidelines

Participants are required to adhere to the following:

- Respect public etiquette and maintain professional conduct.
- Refrain from using inappropriate or offensive language.
- Avoid publishing content that violates applicable laws, regulations, or societal values.
- Refrain from sharing confidential or personal information.
- Refrain from publishing personal data, including names, contact information, or addresses.
- Ensure contributions remain relevant to the participation topic.
- Avoid using participation channels for promotional or commercial purposes.
- Verify the accuracy and credibility of shared information prior to submission.
- Avoid duplicate submissions.

Disclaimer

SIDF shall not be held responsible for content published by users and reserves the right to remove, edit, or restrict any content that violates applicable regulations, policies, or governance standards.

Policy Objectives

- Enable the community to contribute to the enhancement of SIDF's services and initiatives.
- Strengthen trust and engagement between SIDF and its stakeholders.
- Leverage community insights and expertise to improve institutional performance.
- Reinforce the principles of accountability and transparency.



Scope of Application

This policy applies to all initiatives, projects, and services provided by SIDF.

Participation Channels and Mechanisms

- Electronic surveys and questionnaires.
- Workshops, virtual sessions, and in-person meetings.
- Official social media platforms.
- Dedicated email channels for community participation.
- The National Public Consultation Platform “Istitlaa” (when applicable).
- The National Engagement Platform “Tafaul” (when applicable).

Participation Management Process

- 1- Receiving submissions through approved channels.
- 2- Reviewing, analyzing, and categorizing contributions.
- 3- Evaluating submissions by the relevant specialized teams.
- 4- Raising recommendations and implementing appropriate actions.
- 5- Providing feedback to participants whenever applicable.



Data Protection and Privacy

- Protecting participants' information from unauthorized access or misuse.
- Ensuring compliance with applicable local regulations related to personal data protection.

Review and Update

This policy shall be reviewed periodically every three years, or whenever necessary, to ensure alignment with regulatory updates and international best practices.

Contact Information

- Official email channels.
- Official social media accounts.
- Community participation form available on SIDF's official website.



